



Ontario  
Energy  
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de l'Ontario

BY EMAIL

December 7, 2020

Brittany J. Ashby  
Synergy North Corporation  
34 Cumberland Street North  
Thunder Bay ON P7A 4L4  
[bashby@synergynorth.ca](mailto:bashby@synergynorth.ca)

Dear Ms. Ashby:

**Re: EB-2020-0055 Synergy North Corporation - Application for 2021 Rates**

The Ontario Energy Board (OEB) received Synergy North Corporation's 2021 Price Cap IR (for the Thunder Bay rate zone) and Annual IR Index (for the Kenora rate zone) application on November 23, 2020. The OEB has assigned file number EB-2020-0055 to the application. The OEB has completed its preliminary review and has determined that it will now commence processing of your application. An employee of the OEB, to whom authority has been delegated under Section 6 of the *Ontario Energy Board Act, 1998*, intends to make a decision on the application without holding a hearing.

Your application is available on the [2021 EDR webpage](#) of the OEB's website. You are directed to make a copy of the application available in a prominent place on your company's website within 3 business days.

OEB staff may have questions regarding the application and will be in contact with you directly throughout the course of the application review. OEB staff may contact you by email and/or by telephone.

OEB staff has scheduled a teleconference for January 21, 2021, in the event that there are matters that need to be discussed further. Please ensure that appropriate members of your staff are available at that time, or inform the OEB case manager below if this date is unworkable.

Please note, Synergy North Corporation is responsible for ensuring that all documents it files with the OEB, including responses to OEB staff questions and any other supporting documentation, do not include personal information (as that phrase is defined in the *Freedom of Information and Protection of Privacy Act*), unless filed in accordance with rule 9A of the OEB's *Rules of Practice and Procedure*.

If any additional information is received from you in response to OEB staff questions, OEB staff will update the applicable models as necessary. All changes to the models will be documented and provided to you no later than January 28, 2021. OEB staff will also outline any additional information that you need to provide.

If you have any comments regarding the updated models, please provide them to OEB staff, along with any additional information requested by OEB staff, no later than February 4, 2021.

Following these steps, the delegated decision maker will provide you with a draft of the decision that he or she proposes to make. You may comment on the draft decision within 7 days. Where possible, a draft rate order and all applicable models will be enclosed for comment. In some circumstances you may be required to file a separate draft rate order. The delegated decision maker will consider your comments and issue a final decision and rate order.

Please note that the timely processing of the application depends on the receipt of information within the specified timelines. Any questions relating to this letter or the process for your application should be directed to Katherine Wang, Advisor at [katherine.wang@oeb.ca](mailto:katherine.wang@oeb.ca) or at 416-440-7619. The OEB's toll-free number is 1-888-632-6273. Please also copy the Registrar at [registrar@oeb.ca](mailto:registrar@oeb.ca), with any future correspondence.

Yours truly,

*Original signed by*

Theodore Antonopoulos  
Vice President  
Applications Division